



COLOR TONER INSTRUCTIONS

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QMS MAGICOLOR 2400 SERIES

The following reset procedure will enable the printer to continue printing even though the toner level will say “empty”.

Magicolor 2400 Series

Magicolor 2430 Series

STEP 1

You need to find the STATUS DISPLAY icon for your QMS 2400 printer. To locate this icon, go to **START** **PROGRAMS** **KONICA MINOLTA 2400 UTILITIES** and then select “STATUS”.

STEP 2

In the menu bar on top, select “**PRINTER**” and then select “**MODE SETTING**”.

STEP 3

Uncheck the “**AUTO TONER REPLACE**” and then save or click OK if prompted

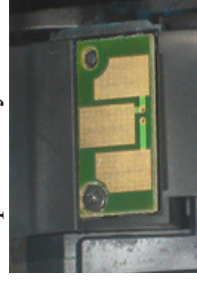
STEP 4

Now turn your printer off, and then turn it back on a few seconds later.

INSTRUCTIONS ON HOW TO REPLACE THE CHIPS

Replacement chips are available for those customers who want to restore the “toner level monitoring” features that the chips have. If you have bought the replacement chip, please follow these simple chip replacement instructions:

- 1) Remove the old chip by first removing the screw in the top left hand corner of the diagram below
 - 2) If your cartridge has an original chip with TWO holes in it (same as the photo below) and if the chip you have bought only has ONE hole, then you need to follow step (3). If your cartridge does not look like the photo below, then move on to step (4)
 - 3) --- you can skip this step if your cartridge does not look like the one in the photo below --- Using a flat utility knife or blade, cut the plastic protrusion that is behind the chip on the top right corner. This plastic protrusion sticks through the original QMS 2400 chip but has no purpose. If the replacement chip you purchased does not have a hole for this protrusion to fit into, the protrusion will push on the chip unless you shave away at the protrusion by 1-2 mm. Then the new replacement chip can sit snugly over the protrusion and not stick out.
 - 4) Replace the new chip by replacing the screw and the new chip in the same orientation
- Photo of a chip with TWO holes and a protrusion jutting through the right hole.
If the new chip you have only has ONE hole on the left, follow step (3) above.



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